

## Preamble

These Terms of Use ("Terms") govern access to and use of any products and services provided by Agent X Group LLC, registered at 8 The Green, Suite A, Dover, DE 19901, Delaware, USA ("Agent X Group LLC," "we," "Service"). Our Services include technology-neutral tools and services designed to work with multiple profiles and browser configurations (anti-detect browser), as well as tools for automating actions in external environments.

Before using the Services, please read these Terms carefully, including the provisions regarding disclaimers of warranties, limitations of liability, arbitration of disputes, waiver of class actions, termination/suspension of access, compensation (indemnification), rules regarding user content, financial provisions, force majeure, and updates to the Terms. Acceptance of the Terms occurs by clicking the consent button, registering an account, downloading or installing clients or integrations, accessing the Services, or actually using them — any of these actions confirms full and unconditional acceptance of the Terms.

If anything in these Terms is unacceptable, do not download, install, or use the Services. Use of the Services is at the user's own risk and on an "as is" and "as available" basis, without any warranties of fitness or suitability for a particular purpose, except as expressly provided by law or in a separate written agreement with Agent X Group LLC.

These Terms are legally binding rules for all users of the Services. The Privacy Policy, Cookie Policy, Referral Policy, Refund Policy, Auto-Renewal Policy, End User License Agreement, and other policies published by Agent X Group LLC are an integral part of these Terms. In the event of any conflict between these Terms and the policies, these Terms shall prevail unless otherwise expressly stated in such policy.

Agent X Group LLC may update these Terms at any time by posting changes to the Services without prior notice; continued use of the Services after changes are posted constitutes acceptance of the updated Terms. We recommend that you periodically review the current version of the Terms. If you do not agree with the changes, you should stop using the Services; payments made are non-refundable unless otherwise required by mandatory law or a separate written agreement.

Violation of the Terms may result in suspension or termination of access to the Services and/or deletion of your account without compensation and without refund of any amounts paid. Agent X Group LLC reserves all rights not expressly granted to you by these Terms.

## Agent X Group LLC Services

Agent X Group LLC provides technology-neutral tools and services designed to work with multiple browser profiles/configurations (anti-detect browser), as well as tools for automating actions in external environments, including Twitter, Discord, and email platforms. Access can be provided through applications, web interfaces, APIs, integrations, or other technical means. A complete description of the functionality and technical characteristics is available on the website and may be updated without prior notice; actual functionality may vary depending on the selected pricing plan or region of access.

The Service does not pre-screen the actions or content created by users in external systems and is not responsible for any blocking, sanctions, restrictions, or losses resulting from the use of the Services on third-party platforms.

We reserve the right, at our sole discretion, to limit the provision, sale, or access to the Services to any person, organization, in any geographic area or jurisdiction. We may also impose quantitative and technical limits on the use of resources (including load, API calls, number of profiles, and level of automation). Such limits may change at any time without notice for reasons of technical security, legal compliance, international sanctions regimes, or operational expediency.

## **Eligibility and Acceptable Use**

**Legal Capacity and Age.** Access to the Services is permitted only to adults and legally competent individuals, as well as legal entities through authorized representatives. By registering or using the Services, the user confirms their legal capacity, legal competence, and authority to enter into a binding agreement on behalf of themselves or the relevant organization.

**Purpose and Legality.** The Services are provided as a technology-neutral tool for legitimate use; the user is solely responsible for ensuring that their activities comply with applicable law, thirdparty platform rules, contractual obligations, and the internal policies of their counterparties. It is prohibited to use the Services for any illegal activity, fraud, circumvention of security measures, unfair interference with the operation of third-party services, violation of intellectual property rights, spamming, scraping in violation of the terms of prohibition, DDoS, or other malicious actions.

**Anti-detection and third-party platforms.** Any use of profiles/configurations in conjunction with anti-detection practices is at the sole discretion and risk of the user; compliance with the rules of third-party platforms, marketplaces, banks, payment providers, or regulators is ensured by the user independently. The service does not guarantee the identity or uniqueness of the "fingerprint" and is not responsible for account blocking, functionality restrictions, financial losses, or other consequences on third-party platforms.

**No control over content.** The service does not exercise editorial control or have a duty to monitor user actions or content. The user is solely responsible for their content, data, messages, profile settings, and interactions with third parties, including obtaining all necessary consents, rights, and permissions.

**Account security.** The user is obliged to keep their account details, API keys, tokens, and settings confidential and is fully responsible for all actions performed through their account or integrations. In case of suspected compromise, the user is obliged to immediately notify the Service and take measures to minimize risks; the Service may temporarily suspend access to ensure security without any compensation.

**Prohibited actions:** reverse engineering or attempts to circumvent technical restrictions; use of the Services to violate sanctions, export controls, or embargoes; transmission of malicious code; unauthorized collection/processing of personal data; creation or management of "account farms" that violate the law or the terms of third-party services; use to conceal identity for purposes that violate the law; any activity that may cause damage to the Service's infrastructure or third parties.

**Right to suspend/terminate.** In the event of a violation of these rules or for security and compliance reasons, the Service may immediately suspend or terminate access without compensation or refund, and may delete configurations or content if necessary to prevent harm or comply with legal requirements.

## **Communications and Marketing**

**Operational Communications.** The User agrees to receive operational communications regarding the operation of the Services (e.g., security incidents, feature changes, billing, updates). Such communications are an integral part of the provision of the Services and are sent regardless of marketing preferences, including by email, in the application, or through other channels specified in the account.

**Marketing communications.** With the user's separate consent, the Service may send marketing communications (news, offers, webinars, integrations). The user may opt out of marketing communications at any time via the "unsubscribe" link or profile settings; this does not affect operational communications regarding the Services.

**Technological neutrality of channels.** The Service may communicate through various technological channels (email, push, in-app, web notifications, SMS, API webhooks) and integrations, which may change over time without notice. The actual availability of channels depends on the region, tariff plan, and technical settings of the user.

**Confirmation of contact details.** The user is responsible for the accuracy and timeliness of their contact details, for setting up filters/whitelists that allow them to receive important notifications, and for updating them in a timely manner in case of changes.

## **Prohibited Conduct**

**General principles.** Agent X Group LLC services are technologically neutral tools and are not intended for use for illegal or unauthorized purposes. The user is obliged to comply with all applicable laws, export control and sanctions regulations, as well as the terms and policies of third-party platforms, marketplaces, banks, payment providers, and content rights holders.

**Prohibited Activities.** You may not use the Services or Agent X Group LLC accounts to:

1. Actions that violate laws relating to national security, public order, consumer protection, data protection, or any other applicable laws of the user's jurisdiction or the jurisdictions where the Services are provided/used.
2. Distribution or transmission of violent, offensive, harassing, vulgar, terrorist, discriminatory, or other illegal content, including incitement to commit crimes.
3. Slander, insults, harassment, invasion of privacy, or other violations of the legal rights and interests of individuals.
4. Violation of intellectual property rights, unfair use of trade secrets or other rights of third parties.
5. Fabrication of facts, masquerading or impersonating others, manipulation of identifiers, or misleading others for the purpose of fraud or obtaining unlawful benefits.
6. Fraud, phishing, scams, pyramid schemes, fictitious transactions, illegal withdrawal of funds, money laundering, financing of terrorism, or other criminal activity.
7. Encouraging the installation or distribution of malicious software, viruses, malicious plugins, malicious links, or exploits.

8. Providing tools, accounts, traffic, or other support to fraudulent or criminal organizations.
9. Removing or altering digital rights management (DRM/CMI) information in products or components of the Service, if applicable.
10. Circumventing, undermining, or destroying technical copyright protection measures or other security systems of the Service or its licensors.
11. Unauthorized interference with the functioning of information systems, resulting in disruption of the normal operation of the Service or third-party systems.
12. Unauthorized access to any network, accounts, or resources, or their use without proper authorization.
13. Modifying or adding features to networks/systems without permission or contrary to the law.
14. Unauthorized modification or addition of data/applications stored, processed, or transmitted on networks.
15. Intentional disruption of the Service, website, API, or infrastructure, spreading viruses, botnet activity, or other destructive actions.
16. Any behavior that compromises the security of computers, networks, data, or accounts, including password guessing, port scanning, brute-force attacks, or social engineering.
17. Any behavior that violates public order, morality, or applicable regulations.

The following is prohibited without written permission: crawling, scraping, or spidering any part of the Services; using bots or automated tools to access, collect data, or exceed the limits provided; decompiling, disassembling, reverse engineering, or attempting to obtain source code; circumventing technical or rate restrictions, including rate limits, authentication, monitoring, or billing protections.

**Anti-detection and third-party platforms.** Any use of configurations/profiles in conjunction with anti-detection practices is permitted only within the limits of the law and third-party rules. The user is solely responsible for the legality and compatibility of their actions; Agent X Group LLC is not responsible for blocking, restrictions, fines, sanctions, or other consequences on third-party platforms and does not guarantee avoidance of detection systems or "fingerprint uniqueness."

**Monitoring and no obligation to monitor.** The Service does not and is not obligated to monitor content or user actions in advance, but may take reasonable measures to prevent harm, comply with the law, and protect its infrastructure.

**Response measures.** In the event of a violation of this section, Agent X Group LLC may, at its sole discretion, immediately suspend or terminate access, freeze or delete accounts/configurations, restrict functionality, block API keys, retain necessary information, notify the competent authorities, and/or take other legal action without refunding any amounts paid.

**User responsibility and indemnification.** The user is solely responsible for all consequences of violations of this section and all claims/damages of third parties arising in connection with the use of the Services. In the event of any claims, demands, penalties, expenses, or damages

incurred by Agent X Group LLC as a result of the user's actions, the user undertakes to compensate them in full, including legal fees, investigation costs, and enforcement costs.

### Indemnification

- Full indemnification. The user agrees to indemnify, defend, and hold harmless Agent X Group LLC, its affiliates, directors, officers, employees, agents, contractors, suppliers, and licensors from any and all claims, demands, suits, damages, losses, penalties, fines, compensation, liabilities, costs, and expenses of any kind (including reasonable legal fees, pre-litigation costs, investigation costs, expert witness fees, electronic forensics, evidence preservation, audit, arbitration, and court fees, as well as costs associated with the enforcement of judgments and the imposition of injunctive relief) arising out of or in connection with: the use of or access to the Services; violation of these Terms or any policy incorporated herein by reference; violation of any third party rights (including intellectual property rights, image/personal data rights, contractual or business reputation); violation of applicable law, third-party platform rules, sanctions/export regimes, or regulatory requirements; false statements, dishonest or negligent actions/omissions by the user or persons to whom the user has granted access to the account/integrations.
- Third-party claims. The aforementioned indemnification obligations extend to any claims, lawsuits, or proceedings by third parties against Agent X Group LLC, including demands to block or remove content, claims of intellectual property, privacy, or personal data infringement, violations of the terms of third-party services/marketplaces/payment systems, and demands by government agencies for fines or other penalties.
- Procedure. Agent X Group LLC will notify the user of the relevant claim, if commercially reasonable; however, a delay in notification does not exempt the user from liability for compensation, except to the extent that the user proves actual damage from such delay. Agent X Group LLC has the right, but not the obligation, to independently select defenders and control the defense or settlement; in such a case, the user shall reimburse all related expenses. Any settlement that imposes obligations on Agent X Group LLC or contains an admission of liability on its behalf requires the prior written consent of Agent X Group LLC.
- Additional Measures. Upon request by Agent X Group LLC, the user shall promptly provide information, documents, and other reasonably necessary support to defend against or properly settle claims, including providing testimony, access to logs and technical data, subject to applicable law and confidentiality/data protection regimes.
- Interaction with limitation of liability. Indemnification obligations are independent of the limitation of liability set forth in these Terms and apply to the maximum extent permitted by law; at the same time, the financial limits and exclusions of indirect damages specified in the "Disclaimer and Limitation of Liability" section remain in force to the extent that they do not directly contradict mandatory legal provisions.

### Subscription plans

After creating an account, plans for 1, 3, 6, or 12 months are available; the set of features and limits depend on the selected service (in particular, modules for Twitter, Discord, Email) and the number of units/profiles purchased, as indicated on the Pricing page in the Service and may vary by access region or tariff.

The description of features, limits, and available integrations may be updated without notice; the actual availability of individual features depends on technical conditions, integrations, and the selected plan.

**Prices and changes.** Prices for Services, including recurring subscription fees, may be changed unilaterally by publishing updated rates on the Service; continued use or renewal of the subscription means acceptance of the updated prices; if you disagree, you should cancel your subscription before the start of the next billing period.

Deposits, advance payments, and prepaid fees are non-refundable unless otherwise required by mandatory law or written agreement with Agent X Group LLC.

**Auto-renewal and subscription management.** Your subscription may be automatically renewed if auto-renewal is enabled; in this case, after the current period ends, your subscription will continue for a similar period, and the payment will be debited from your account balance or linked payment method, according to the billing settings in the Service.

Auto-renewal can be turned off at any time before the renewal date by following the instructions in the Service; turning it off stops future charges but does not affect the current paid period.

**Free Trial.** Agent X Group LLC may offer free trial periods with specific time, feature, and usage limits; the terms of a specific offer are displayed during activation and may be changed or canceled without notice.

If a Free Trial is activated with a payment method or prepaid balance, the applicable paid plan will automatically activate at the rates in effect at the time of billing after the trial period ends, unless auto-renewal has been turned off in advance.

**Renewal and price changes upon renewal.** Subscriptions may be renewed manually through your account or automatically under the terms of auto-renewal; authorization is granted to charge your account before the end of the current period to pay for the next period, unless auto-renewal is turned off.

To the extent permitted by law, prices for subsequent periods may be adjusted; information about changes is available in the Service, and continued use after the new prices take effect confirms your agreement with them; if you disagree, you must disable auto-renewal before the start date of the new period.

**Upgrade and downgrade.** Subscription upgrades (moving to a higher plan, increasing the number of profiles/units, or connecting additional services) take effect immediately; a proportional surcharge is charged for the remainder of the current period, calculated based on the difference in rates.

Downgrades (switching to a lower plan or reducing the number) are possible, but only take effect at the beginning of the next billing period; during the current paid period, the downgrade does not affect the price and limits and does not entitle you to a refund for the unused portion.

Agent X Group LLC may modify or discontinue any part of the Services, rates, limits, or integrations, as well as restrict access or resources for technical, legal, or operational reasons without liability for modifications, price changes, suspensions, or terminations; In this case, obligations already paid for current periods shall be fulfilled in accordance with these Terms, unless otherwise required by security requirements or violations.

In the event of termination of access due to a violation of the Terms or security requirements, payments for the current period are non-refundable.

Custom offers are available for individual volumes or integrations upon prior agreement; such offers may contain separate payment terms, SLAs, and support terms, and in the case of conflict, the specially agreed provisions shall take precedence over these Terms.

Special commercial terms are set out in a separate written document or electronic agreement, which is considered an integral part of the contractual relationship with the Service.

Unless otherwise specified, prices are quoted exclusive of taxes, duties, fees, or withholdings; the user is responsible for calculating, declaring, and paying all applicable taxes and fees related to the payment and use of the Services, except for taxes that are expressly imposed on Agent X Group LLC by applicable law.

In cases where the law requires withholding taxes from payments, the user is obliged to increase the payment so that Agent X Group LLC receives the full amount, excluding withheld amounts, unless otherwise expressly regulated by a written agreement between the parties or mandatory provisions of law.

**Refunds and Cancellations.** Unless otherwise required by mandatory law or written agreement, no refunds will be made, including for unused periods, partial months, plan downgrades, or account deletions during the paid period; exceptional refund requests will be considered by Agent X Group LLC at its sole discretion, with the final decision.

Cancellation of a subscription or deletion of an account terminates future payments from the next billing period and does not entitle the customer to a refund for the current paid period; cancellation must be made in accordance with the procedure specified in the Service before the renewal date.

### **Disclaimer and Limitation of Liability**

**Technological neutrality.** Agent X Group LLC services are provided as technologically neutral tools; The Service does not control the purposes or methods of use by users, does not moderate actions in external environments, and is not responsible for the consequences of integrations or third-party extensions, libraries, plugins, SDKs, APIs, or cloud providers, including vulnerabilities and failures on their part.

**Disclaimer of warranties ("AS IS").** The services are provided "as is" and "as available" without any express or implied warranties, including warranties of merchantability, fitness for a particular purpose, non-infringement, accuracy, continuity, or compatibility; the user bears the risks of quality, performance, and results.

**No obligations regarding third-party environments.** Agent X Group LLC does not guarantee and is not responsible for the operation of third-party platforms, marketplaces, payment services, networks, data centers, or cloud providers; the Service is not responsible for account suspensions, limits, sanctions, losses, or other consequences caused by the rules or actions of third parties.

**Limitation of Liability.** To the maximum extent permitted by law, Agent X Group LLC and its affiliates, directors, officers, employees, contractors, and licensors shall not be liable for any indirect, incidental, special, punitive, incidental, or consequential damages, loss of profits, revenue, goodwill, data, business interruption, cost of substitute services, or lost profits, regardless of the legal basis and even if advised of the possibility of such damages. Agent X

Group LLC's total liability for any claims arising out of or related to the Services or these Terms shall in any case be limited to the total amount of payments actually paid by the user to Agent X Group LLC for the relevant Services during the twelve (12) months immediately preceding the event giving rise to the liability.

**Special Exclusions.** Without limiting the generality of the foregoing, Agent X Group LLC shall not be liable for any unavailability, failure, or loss of data resulting from: late payments or failure to renew subscriptions; configuration errors or user actions; user violation of the Terms; actions or inactions of third parties; scheduled/unscheduled maintenance; security incidents, vulnerabilities, or failures in third-party components or infrastructure; widespread network/telecommunications failures, sabotage, cyberattacks, or other causes beyond the reasonable control of the Service.

**Force majeure.** A party shall not be liable for any failure or delay in the performance of its obligations caused by circumstances beyond its reasonable control, including: actions of authorities; war, military action, invasion, terrorism, insurrection, or civil unrest; natural disasters and emergencies (fire, flood, earthquake, hurricane, typhoon, volcanic activity, pandemic/epidemic); cyber attacks of any kind (including DDoS, malware, exploits, supply chain attacks); sanctions, export controls, embargoes, or other government restrictions; largescale failures or degradation of cloud and telecommunications providers, data centers, or Internet exchanges; data breaches or security incidents that could not reasonably have been prevented or averted. The affected party shall use commercially reasonable efforts to minimize the impact and notify the other party within a reasonable time.

**Backup.** It is recommended that you regularly back up your data; Agent X Group LLC is not obligated to provide or maintain backups and is not responsible for the loss or damage of data for the reasons specified in this section or caused by the actions/inaction of the user or third parties.

**Legality Disclaimer.** Agent X Group LLC makes no representations or warranties regarding the legality of using the Services in any particular jurisdiction or compliance with third-party platform rules; the responsibility for compliance with laws, contractual terms, and third-party policies rests solely with the user.

#### Payment Method

Agent X Group LLC supports balance replenishment via two crypto wallets: EVM wallet (single address for Ethereum/Optimism/Arbitrum/Base/BNB Chain networks) and Tron wallet (TRON network).

Deposits can be made in USDC or USDT; only USDT is accepted on the TRON network; the availability of certain networks and tokens depends on jurisdiction, providers, and pricing plans and is subject to change without notice.

#### Authorization and payment accounts

By adding or using a payment method, the user confirms that they are the legal owner of the corresponding wallet or have the appropriate authority to use it, and authorizes Agent X Group LLC and/or payment providers to credit deposits and debit payments for subscriptions, renewals, overage usage, taxes, and other applicable charges in accordance with these Terms and the selected plan.

The application generates a unique address(es) for top-ups; funds received at the specified address are automatically credited to the internal balance of the account after the required number of network confirmations and/or AML/risk checks.

#### Balance and Debits

Payment for Services is made exclusively from the internal balance; after funds are credited to the top-up address, they are converted into the account balance, from which all debits for subscriptions, auto-renewals, upgrades, and other payments are made; balance withdrawal is not provided.

If auto-renewal is enabled, the subscription renewal charge is automatically debited from the internal balance on the renewal date; if there is insufficient balance, access may be suspended until the balance is replenished.

The balance is credited in the amount received after deducting network fees and service charges, if applicable.

Agent X Group LLC may verify payments, temporarily freeze or reject transactions in case of suspected fraud, sanctions/export control violations, AML/CTF risks, or billing data mismatches without liability for the consequences of such blocking or rejection.

Agent X Group LLC may add, change, or discontinue support for certain payment methods, networks, or tokens (including EVM and TRON networks) at any time at its sole discretion without liability to users for such changes; current information is available in the Service interface.

#### **Disclaimer of Third-party Websites**

No endorsement. Links in the Services to third-party websites, products, or services are provided solely for convenience and do not imply any endorsement, sponsorship, or guarantee by Agent X Group LLC of any third-party information, goods, or services.

Disclaimer. Agent X Group LLC does not control and is not responsible for the content, accuracy, availability, privacy policies, terms of use, security practices, or any actions/inactions of third-party sites, providers, or integrations. Any damages, losses, account suspensions, data leaks, or other consequences arising from the use of third-party resources are borne by the user, and Agent X Group LLC does not reimburse such damages.

Obligation to verify. Before using third-party sites or integrations, the user must independently familiarize themselves with their terms, privacy policies, data processing and security practices, and ensure that their activities comply with applicable laws and third-party policies.

Indemnification. The user agrees to indemnify Agent X Group LLC for all claims, damages, penalties, costs, and legal fees arising from or related to the use of third-party websites, services, or integrations in conjunction with the Services, including third-party claims of infringement of rights, terms, or laws.

#### Intellectual Property Rights

##### Ownership of Content and Software

Ownership. All content, designs, text, graphics, images, logos, icons, interfaces, audio/video materials, page layouts, and other materials displayed on the Services ("Content") is the property

of Agent X Group LLC or the respective rights holders and is protected by copyright, database, neighboring rights, and other intellectual property laws. All software, code, plugins, libraries, SDKs, APIs, and related technical materials are the property of Agent X Group LLC or its licensors and are protected by applicable law.

**License to Use.** The User is granted a limited, non-exclusive, non-transferable, revocable license to access and use the Services solely within the scope of these Terms and for lawful purposes. Any other use, including copying, modification, creation of derivative works, distribution, public performance, or commercial performance of the Content/Software, is prohibited without the prior written permission of Agent X Group LLC or the applicable rights holder.

**Prohibition of circumvention and reverse engineering.** You may not remove technical protection measures, decompile, disassemble, reverse engineer, or otherwise attempt to obtain the source code or algorithms of the Services, except as expressly permitted by mandatory provisions of law and only within the limits of such provisions.

**Third-party and user content.** The Service is a technologically neutral tool and does not exercise prior control over third-party or user content; the user is solely responsible for the availability of rights and compliance with licenses for such content. It is prohibited to upload, publish, or otherwise use materials that violate copyrights, trademark rights, trade secrets, image rights, or other rights of third parties.

### Trademarks and Branding

**Trademark Rights.** All trademarks, service marks, logos, domain names, and trade names ("Trademarks") of Agent X Group LLC are its exclusive property or are used under license; the rights to the Trademarks are retained by Agent X Group LLC.

**Restrictions on Use.** You may not use the Marks:

- (a) in connection with goods/services not belonging to Agent X Group LLC; (b) in a manner that is likely to cause confusion, deception, or implication of sponsorship/partnership;
- (c) to disparage, denigrate, or make unfair comparisons;
- (d) in metadata, domain names, advertising keywords, or account names without written permission;
- (e) to create derivative brand assets that imitate the identity of Agent X Group LLC.

**Fair use/references.** Nominal references to the Marks are permitted solely for descriptive purposes (e.g., references to integration), provided that they are used correctly, are not confusing, and comply with the applicable Brand Guidelines of Agent X Group LLC (if published). Any other use is permitted only with prior written permission.

**Infringement.** Agent X Group LLC may, but is not obligated to, respond to notices of intellectual property infringement. Upon proper notification, the user agrees to assist in the removal or replacement of the disputed material; repeated infringements may result in suspension or termination of access without compensation.

### Choice of Law and Jurisdiction

**Applicable Law.** These Terms and any non-contractual obligations arising out of or in connection with them shall be governed by and construed in accordance with the laws of the State of Delaware, USA, without regard to its conflict of laws provisions and without the application of the law of any other jurisdiction.

**Binding Arbitration.** Any dispute, claim, or controversy arising out of or relating to these Terms, including any questions regarding its existence, validity, performance, breach, termination, or invalidity, shall be finally resolved by confidential arbitration in a single proceeding by a single arbitrator. The arbitration shall be administered by a recognized arbitration institution in accordance with its Rules in effect at the time of initiation; the seat of arbitration shall be Wilmington, Delaware, USA; the language of the arbitration shall be English.

**Waiver of trial by jury.** The parties irrevocably waive their right to a trial by jury or any other trial, except for seeking injunctive relief, recognition, or enforcement of an arbitration award.

**Waiver of Class Actions.** Disputes shall be heard only on an individual basis; class, group, representative, mass, or private attorney general actions are prohibited. No arbitrator shall have authority to consolidate claims or conduct proceedings in a class or representative capacity.

Notwithstanding the foregoing, either party may seek temporary injunctive relief or an order to stop infringement of intellectual property rights from the Delaware state or federal courts in the District of Delaware prior to the formation of the tribunal or to enforce the arbitration award; the parties acknowledge the jurisdiction and venue of such courts.

Dispute resolution does not involve an assessment of the legality of the purposes for which the Service is used outside of mandatory law; the Service is a technologically neutral tool, and the user is responsible for complying with the laws and regulations of third parties.

**Severability.** If any provision of this section is found to be invalid or unenforceable, the remaining provisions shall remain in full force and effect; the invalid provision shall be replaced by a valid provision that most closely reflects the parties' intent regarding individual arbitration in Delaware.

**Binding Effect.** The arbitration award shall be final and binding on the parties, may be enforced in any court of competent jurisdiction, and the parties agree to voluntarily comply with it.

## Privacy Policy

The processing of personal data is governed by a separate Privacy Policy of Agent X Group LLC, available through [the Service](#) (link to the policy). The policy describes the categories of data, purposes, legal grounds, storage periods, transfers to third parties/outside the country, data subjects' rights, and channels for appeals; it may be updated without notice, and continued use of the Services constitutes acceptance of the updates.

Within the scope of functions where Agent X Group LLC processes personal data on behalf of the customer, it acts as a processor, and the customer is the controller and is responsible for the legal basis, notification, and fulfillment of data subject requests. In functions where Agent X Group LLC independently determines the purposes and means of processing (e.g., billing, security, analytics), Agent X Group LLC acts as a controller. To the extent permitted by law, Agent X Group LLC's liability for claims related to GDPR/privacy is limited in accordance with the section on limitation of liability (12 months of payments), and indirect damages are excluded.

## Feedback

**Abandonment of Rights.** Any feedback, suggestions, ideas, improvements, or materials provided in connection with the Services ("Feedback") shall be considered non-confidential and shall become the property of Agent X Group LLC. The user irrevocably assigns to Agent X Group LLC all rights, title, and interest in the Feedback and related intellectual property rights, without

any compensation or claim to authorship; the user also waives moral rights to the extent permitted by law.

If payment, retention of rights, or confidentiality is required, the Feedback should not be submitted through normal channels; alternatively, a separate written agreement should be entered into prior to submission.

## **Contacts**

Support and Legal Inquiries. For questions regarding the Terms, Privacy Policy, security, or intellectual property rights, please contact Agent X Group LLC support at [office@agentx.company](mailto:office@agentx.company) or through the support section of the Service. Support channels are subject to change without notice.

## **Change of these Terms of Use**

Updates to the Terms. Agent X Group LLC may change these Terms, policies, and reference documents at any time by posting an updated version on the Service without prior notice. Continued access or use of the Services after the changes are posted constitutes acceptance of the updates; if you do not agree, you should discontinue use before the changes take effect. No compensation will be provided for this, unless otherwise required by mandatory regulations or written agreement.

Notifications. The Service may, at its discretion, send informational messages about significant changes, but this is not a condition for the validity of the updated Terms; the responsibility for regular review lies with the user.

## **Company Details**

- Company Name: Agent X Group LLC.
- Registered Address: 8 The Green, Suite A, Dover, DE 19901, Delaware USA. □

Support: [office@agentx.company](mailto:office@agentx.company)